

I'm human



I A C T

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I safeguard your credit card account by monitoring for unexpected charges and generating virtual card numbers when you shop online. I keep track of your spending by tracking your credit card activity and sending you useful insights and free trials, recurring payments, and more. You can reach me anytime to discuss your account balance or answer any questions you may have. To chat with me, use the Capital One mobile app, where you'll also find Eno available to help and answer questions. I send notifications about significant account activity so you can take action quickly. From your desktop computer, I can create virtual card numbers for online shopping. If you need assistance or want to ask a question, feel free to text me anytime over the Capital One mobile app. I provide helpful spending summaries and insights directly to your inbox. You can also receive notifications on your smartwatch, keeping you informed no matter where you are. Customers praise Eno, saying it's "super helpful" with all answers available at their fingertips. If you're already a customer, Eno is working for you right now. To start using Eno's features, find the best option for your credit card and get started today. Email notifications: If you're a Capital One banking or credit card customer who has given permission to contact you via email, you can receive email notifications from me. To verify this, sign in to your account online, tap on your profile photo, and edit your email settings under Alerts. Text and app push notifications: As a Capital One banking or credit card customer, if you've granted permission for contact, you should already be receiving text and app notifications from me. Verify that you can receive text alerts by signing in to your Capital One online account and confirming your consent to receive text messages. Most Capital One customers can chat with Eno via text messages, the mobile app, or when signed in to our website banking online from a computer. If you're not currently eligible to chat with me, don't worry - I'll be rolled out to more customers over time. To text with me and ask questions about your accounts: Sign in to your account, confirm your consent to receive automated texts, select "Save," and you're all set! Start chatting by sending a message to 227-898. Message and data rates may apply. For terms and privacy information, click here. Online or in the Capital One Mobile App: To chat with me when signed in to our website banking online from a computer or in the mobile app: sign in to your account, click on the Eno icon, select one of the options, and you'll be connected with me. As we delve into the world of virtual cards, let's start with the basics. A virtual card contains a unique, randomly generated token linked to your credit card account. This token replaces your actual credit card number during checkout, providing an added layer of security for online transactions. As a Capital One customer, you may be able to leverage this technology to shop online without exposing your physical card details. Key takeaways from using virtual cards with Capital One include the ability to make purchases without carrying your physical card, set up recurring payments, and earn rewards or cash back as usual. Eligible cardholders can access or generate virtual cards through various methods: the Eno browser extension, Google Pay, or the Capital One Mobile app. To get started, you can download the Eno browser extension, sign in with your Capital One account credentials, and enroll your qualifying credit card. Eno will automatically pop up during checkout, allowing you to generate a unique virtual card for each merchant that links back to your credit card account. This merchant-specific virtual card will be saved for future transactions, making online shopping more seamless. Another way to access virtual cards is through Google Pay. As part of Capital One's collaboration with Google Pay, eligible credit cardholders can add their Capital One credit card to the platform. When checking out using autofill in Chrome or Android apps, you can opt to pay with a virtual card number linked to your Capital One credit card account. Keep in mind that these virtual cards are also merchant-specific. Lastly, eligible cardholders can access their virtual card details through the Capital One Mobile app or online banking. Here, you can view your virtual card number, security code, and expiration date. The virtual card accessed through this method can be used at multiple online stores. When shopping online, use virtual cards from Capital One for extra protection: instead of sharing your real card number, a unique virtual one is used, keeping your actual account safe. With the Eno browser extension or autofill on Chrome or Android apps, you don't even need to manually input the virtual card number - it's saved for quicker checkout. You can also use virtual cards to pay for subscriptions without having to change your real credit card info. And if your physical card is lost or stolen, you can still shop online with existing virtual cards or create new ones for specific stores. For Capital One credit cardholders waiting on their physical card, virtual cards are accessible through the Mobile app, allowing them to start shopping and earning rewards right away. Virtual cards offer convenience, flexibility, and secure online shopping, with benefits like added security, same card perks, quick checkouts, and more control over your online purchases. With Eno, you can even lock or unlock virtual card numbers as needed without affecting other spending, keeping unwanted charges at bay. With Eno, you can automatically keep your card information up-to-date without having to manually update it on each site. The extension will handle the process behind the scenes, making checkout easy and hassle-free. Every time you make a purchase using a virtual card number, it will be linked to your actual credit card account, ensuring you continue to earn rewards and benefits. To get started, simply add Eno to Firefox (it's free) and click on the icon when you're ready to pay. Note that this extension is only available for Capital One cardholders and requires third-party cookies to be enabled or specified as an exception.

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